



CEO MESSAGE: 2024 COMMUNITY IMPACT

Read the latest message from our CEO, Jason Garner, highlighting our 2024 year-end member giveback and community impact.

In 2024, we gave back \$13 million to members and the Tuscarawas County community, surpassing last year's \$9 million and marking 30 consecutive years of bonus dividends. This total includes low-cost loans, competitive rates, free financial resources, and more to support members' financial well-being.

YEAR-END MEMBER DIVIDEND

We returned \$540,000 to members through a year-end bonus dividend deposited on January 1, 2025. Additionally, we awarded \$10 dividends to 1,400 youth members in our Kids and Savers Clubs, fostering early financial wellness.

COMMUNITY CONTRIBUTIONS

- Over \$40,000 to United Way of Tuscarawas County through donations and sponsorships to support programs improving the quality of life for individuals and families in need.
- Almost \$30,000 in no-cost financial resources for local schools and community organizations.
- \$10,000 for Starlight School's new playground project, providing a safe, inclusive space for students with developmental disabilities and the community.
- \$10,000 to Leader's Edge ACTIVATION Program, delivering character development and leadership opportunities to over sixty schools and 7,200 students.

Additional contributions included East Central Ohio ESC's *Family Reading Festival*, Tuscarawas Arts Partnership's *Adelante Arts Camp*, Rainbow Connection, Kent State University of Tuscarawas, Leadership Tuscarawas County, Friends of the Homeless of Tuscarawas County, Tuscarawas Clinic for the Working Uninsured, Tuscarawas County Community Hospice, Tuscarawas County Humane Society, Tuscarawas Philharmonic, Tuscarawas County Fair, Tuscarawas County Literacy Coalition, Big Brothers Big Sisters, Cleveland Clinic Union Hospital's *Run for Home*, and many more.

FINANCIAL LITERACY & EXPANSION OF PRODUCTS

With over \$20,000 in grants, we supported financial literacy programs like Banzai and Finances 101, reaching schools, members, and the broader community. We enhanced our mobile banking app with debit card controls, introduced a Credit Builder Program, and added an 84-month auto loan option to better serve your financial goals.

LOOKING AHEAD

In 2025, we plan to expand member benefits, develop new lending opportunities, continue to enhance mobile services, and more

Thank you for being a part of our success and choosing DoverPhila as your credit union.

Jason Garner, CEO of DoverPhila Federal Credit Union

Read the full article at www.dpfcu.org.





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GET TEXT UPDATES! Stay informed about office closures, special offers, new products and services, and more with text updates from your credit union. Text DPFCU to 877-857-3728 to opt-in.

UPCOMING CLOSURES: Saturday, May 24th; Monday, May 26th; Thursday, June 19th; Friday, July 4th; and Saturday, July 5th

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MAKE THE SWITCH TO ESTATEMENTS TODAY

Now is the perfect time to replace traditional paper statements with eStatements—a simpler, more secure, and convenient way to manage your finances.

WHAT ARE ESTATEMENTS?

eStatements are digital versions of your traditional account statements. These PDF or web-based documents include all your account transactions—deposits, withdrawals, and purchases—and can be accessed anytime through online banking. If you're enrolled in online banking, you can easily opt-in for eStatements.

WHY ENROLL IN ESTATEMENTS?

- **24/7 Access:** View your statements as soon as they're available without waiting for mail delivery. Access them anytime, anywhere, on your laptop, tablet, or mobile device.
- Enhanced Security: Protect your financial information from identity theft and mailing errors. eStatements are securely stored in your online banking account, safeguarded by login credentials and multi-factor authentication.
- Easy Tax Access: Need your DoverPhila tax forms? eStatements make them readily available online.
- **Declutter Your Home:** Say goodbye to piles of paper and the hassle of shredding documents. eStatements keep everything organized and accessible.
- Eco-Friendly Banking: Reduce waste and your carbon footprint with a greener alternative to paper statements.

SWITCHING TO ESTATEMENTS IS QUICK, EASY, AND FREE!

Call or text 330-364-8874 to get started or self-enroll through online banking. Get more details at www.dpfcu.org.

AVAILABLE NOW: CO-OP ATM NETWORK

We have joined the CO-OP ATM network, giving you access to over 30,000 surcharge-free ATMs nationwide, including new locations in Tuscarawas County: Giant Eagle (Bolivar) and Sheetz (New Philadelphia). Plus, you have access to 117 international ATMs for added convenience when traveling. You can find a nearby ATM by using the locator feature in the DoverPhila mobile banking app, by texting your zip code to 91989, or by calling 888-748-3266.

MARK YOUR CALENDAR: YOUTH WEEK

Join us for Youth Week, happening April 21 – April 26! This week-long savings event is all about inspiring smart money habits for members aged 17 and under. Youth club account holders will enjoy a 10% bonus (up to \$10) on qualifying deposits. Each qualifying deposit is an entry into random drawings for a chance to win gift cards! Don't miss out—visit www.dpfcu.org for full details and official Youth Week rules.

ANNUAL ELECTION FOR BOARD OF DIRECTORS

The Nominating Committee is now accepting submissions for the upcoming election to the Board of Directors. To qualify, interested members must: be at least 16 years old, maintain good account standing, and submit a brief statement of qualifications and biographical information. The deadline for submissions is June 6th.

SUBMISSIONS SHOULD BE SENT TO:

Kevin Hamsher, Chairperson of the Nominating Committee c/o DoverPhila Federal Credit Union 129 Fillmore Ave., Dover, OH 44622

Serving on the Board of Directors is an unpaid, volunteer position as outlined by the Rules and Regulations of the National Credit Union Administration. The Board meets at least once a month to manage the overall direction and operations of the credit union.

The election will be conducted by ballot at our offices during the first full week of October, with the annual business meeting held in the last week of October. During this meeting, we will share our yearly reports and announce the election results. For more details, check our summer newsletter in July.

